



Be Carbon Monoxide (CO) Safe



Working together for a cleaner, safer and more sustainable environment

CO is an extremely poisonous gas with no smell, colour, or taste. It can be created by incomplete combustion of fuels in gas, oil, solid fuel, and biomass appliances.

New or replacement solid fuel installations should have a permanently fixed CO alarm fitted by the installer.

CO alarms by law must*:

- have an audible alert for low battery or faults
- be mains or battery powered
- undergo regular testing
- be replaced before its expiry date

Check your CO alarm's instructions for further guidance.

*Laws vary by region, so please speak to your local HETAS registrant for specific advice.

Staying safe

- Never leave your stove on low overnight
- Keep the door closed unless refuelling
- Get your appliance serviced and chimney swept regularly by a HETAS registrant
- Ensure ventilation is not blocked or obstructed
- Use Ready to Burn fuels

image courtesy of Percy Doughty





Possible symptoms of CO exposure

- headache
- feeling weak or dizzy
- feeling nauseous or being sick
- confusion
- chest and muscle pain
- shortness of breath

Steps to take in CO emergency

- 1) Close the appliance vents.
- 2) Open doors and windows for ventilation.
- 3) Leave the building.
- 4) Call emergency services.
- 5) Do not use the installation until it has been recommissioned by a HETAS registrant.



What next?

Our website has a range of postcode searches for you to find your local registered professional. For more tips and guidance check out our Advice Hub.



Let us know

If you feel unwell call 111, or 999 for an emergency situation.

You can report CO incidents to us via:

letusknow@hetas.co.uk or 01684 278170.

For more information and CO safety videos visit www.hetas.co.uk.