

Always refer to the manufacturer's instructions when using the wood burner or contact the site manager for appropriate advice.



more tips @ the HETAS Advice Hub www.hetas.co.uk

Before using the stove

- Do not burn freshly gathered "green", wet wood. Ready to Burn logs and briquettes have 20% moisture content or less and burn with less smoke and harmful emissions.
- ✓ Keep all combustibles, including logs, at a safe distance from the stove and hearth. Never place combustibles in the hearth area.
- ✓ Appliances will get hot keep children a safe distance away when the appliance is in use.
- ✓ Do not "turn down the stove for the night" / slumber the appliance this can cause more smoke and increase the risk of spillage.
- Do not keep the appliance doors open whilst it is in use or during the night.

If you feel unwell call NHS Direct on 111 or if urgent phone 999

Information to stay safe

If you suspect fumes are escaping from the appliance or the CO alarm activates:

- ✓ close the appliance air controls (to turn it off)
- ✓ ventilate the area open any tent flaps, doors or windows
- √ leave the property immediately

Contact the site manager. **Do not** return until the appliance has been extinguished and you have been told it is safe to do so. **Do not** use the appliance again until the cause of spillage has been found and fixed. Early symptoms of carbon monoxide (CO) poisoning can be similar to many common ailments:

- Headaches
- Stomach pains
- Nausea
- Drowsiness
- Erratic behaviour
- Dizziness
- Visual problems
- Chest pains
- Tiredness
- Vomiting
- Loss of consciousness

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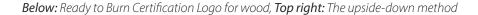
if urgent phone 999

There are many ways to light a fire - here's the: Upside-Down Method

Also known as the "Top Down Method":

- 1) Open the appliance door Place two small logs across the fire bed.
- **2) Place 5 pieces of kindling** across the two logs, then 4 pieces laid at a 90-degree angle across the bottom layer and place two firelighters in between the gaps.
- 3) **Prepare the wood burner** open the air controls fully to ensure the fire gets the air supply it needs.
- **4) Light the firelighters** close the door of the appliance. The fire will slowly increase, warming the flue gradually without producing copious amounts of smoke and pollutants to the atmosphere.
- 5) Shut the door then adjust the air controls to a setting that suits you, making sure you follow the appliance manufacturer's quidance. Sit back and enjoy.

Remember to ask the site owner for a demonstration if still unsure.



READY TO BURN Company: A Supplier Company Certificate No: WS999/00001

Fuel

Always use the correct type of fuel for the appliance - check with the site owner, or ask for the manufacturer's instructions.

Look for the **Ready to Burn certification logo**.

Visit www.readytoburn.org/consumers/find-a-supplier to:

- find local suppliers of Ready to Burn logs, wood briquettes and kindling
- ✓ find local suppliers of Ready to Burn manufactured solid fuels



Refuelling

Wait until the fire has burned down to a bed of glowing embers before refuelling. If there are too few embers then add more kindling.

- Always use a heat-proof glove or tool to open the appliance door
- First crack open the door, wait a few seconds for air pressure to adjust, then open it slowly
- Add a log or two; allow air to circulate and avoid overloading
- Close the door fully
- Burn on high before adjusting the air controls to the desired level